



CI ++ 5-Year Limited Warranty for Interior Floors



PRODUCT / SYSTEM INFORMATION

Product: Dural Durabase CI ++ Underlayment (Mat)

1. SUBFLOOR WITH "450mm" JOIST SPACING (Installed per AS1684 Clause 4.3.2)
 - a. Subfloor: minimum "18mm" APA rated Exposure 1 tongue & groove OSB with "3mm" gap between sheets.
2. SUBFLOOR WITH "600mm" OC JOIST SPACING (Installed per AS1684 Clause 4.3.2)
 - a. Subfloor: minimum "18mm" APA rated exposure 1 tongue & groove OSB with "3mm" gap between sheets.
 - b. Underlayment: minimum "15mm" APA rated exposure 1 tongue and groove OSB with "3mm" gap between sheets.
3. Use of C2 adhesive as per AS4992 to be used for mat to substrate bonding using roller compression applicator.

WARRANTY INFORMATION

The Following Terms and Conditions apply to a 5-Year Limited Warranty for the Dural Australia CI++ Product.

WARRANTY COVERAGE:

Stone Concept Holdings Pty Ltd, subject to the terms and conditions set forth below, warrants that the Product will be free from manufacturing defects, meet the performance specifications published in current Technical Data Sheets, prevent floor tile fractures due to horizontal movement up to "4mm" of the substrate and will not break down or deteriorate under normal usage for five (5) years from the date of purchase when used in accordance with the Technical Data Sheets and other installation and maintenance instructions, applicable building codes and regulations, ATC, ASAA & Australian Standard methods and industry standard practices.

CONDITIONS OF COVERAGE

The Product must be used within the shelf life specified on their containers or Technical Data Sheets. Stone Concept Holdings Pty Ltd will not be responsible for failures resulting from use over a damaged, defective or improperly prepared substrate and/or framing system. Stone Concept Holdings Pty Ltd is not responsible for the performance of any manufacturers' thin set adhesive or grout used. It is the sole responsibility of the installer, general contractor, architect of record or owner to test (or have tested) the suitability of the Product or system of products for their intended use, and these parties assume all risk and liability.

EXCLUSIVE REMEDY:

If the Listed Products are proven defective, you will receive, as your sole remedy, replacement Stone Concept Holdings Pty Ltd product and reimbursement of your reasonable and substantiated costs and labour for only that specific portion of the original installation requiring replacement. No action taken by Stone Concept Holdings Pty Ltd to replace product and/or reimburse expenses shall act to extend the warranty period of any Listed Product beyond the warranty life defined herein. Stone Concept Holdings Pty Ltd is not liable for losses due to delays or any other consequential damages.





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EXCLUSIONS FROM WARRANTY COVERAGE:

The following are specifically excluded from coverage under this warranty: structural failure, inadequate subflooring, or improper subfloor preparation; damages caused by Acts of God, including, but not limited to hurricane, flooding, fire or other type of natural disaster, or as a result of unforeseen circumstances; acts of negligence, or product misuse or abuse; failure to comply with product installation and maintenance instructions, applicable building codes and regulations, or standard industry practices; subfloor moisture or water damage; normal wear and tear resulting from usage; and cracking due to structural movement, non-horizontal movement and excessive deflection or other failure of the substrate. Stone Concept Holdings Pty Ltd will not be responsible for failures resulting from the use of competitive or non-specified products. Stone Concept Holdings Pty Ltd is not responsible for structural failure or workmanship that is not in accordance with standard industry practices and procedures and Dural/Stone Concept Holdings Pty Ltd published instructions. This warranty does not include workmanship with respect to installation.

YOUR LEGAL RIGHTS:

This constitutes your entire express warranty for the products purchased. To the extent permitted by law, all other warranties, whether express or implied, including, but not limited to the implied warranties of **MERCHANTABILITY** and **FITNESS FOR A PARTICULAR PURPOSE** are EXCLUDED. ANY IMPLIED WARRANTIES ARISING BY OPERATION OF LAW ARE LIMITED IN DURATION TO THE TERM OF THIS WARRANTY, BUT SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. No implied warranty can be modified by any course of dealing, course of performance or usage of trade. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. This warranty: (a) is limited to the original purchaser and is non-transferable; (b) shall commence on the date of product purchase and shall end five (5) years later; (c) replaces all previous warranties; and (d) applies to purchases of these products or this system of products made on or after May 1, 2015.

FILING A CLAIM:

To make a claim under this limited warranty, you must notify us in writing within fifteen (15) calendar days after discovering any alleged product or system defect and before performing any repair work. Send your claim request to Stone Concept Holdings Pty Ltd, 3/179-183 Woodpark Road, Smithfield, NSW, 2164, Attn: Technical Services Department. You must provide proof of product purchase and installation with your notice of claim. Stone Concept Holdings Pty Ltd, at its discretion, may require a job site inspection and obtain samples from that job installation and of our products used in that installation before we determine the validity of your claim. Your claim must be received and evaluated by us before any repair work is performed.

